



# ANNUAL REPORT



**1 April 2021—31 March 2022**

# LETTER FROM THE CHAIRPERSON

Submitted by Mpho Hlalele

Dear CHPA Friends and Supporters,

What became known as Year 2 of the global pandemic, quickly became our new normal. This was maybe harder than the first year, simply because we became quite tired of it. In certain situations, covid measures remained strict and people were extremely vigilant, and at other times, measures eased and people relaxed, sometimes too much. Nevertheless, Cart Horse staff rolled up their sleeves and kept moving, diligently. Zoom team meetings became a weekly habit, while our mobile teams and Epping clinic continued their operations, to ensure carties and their horses received the essential care they needed.

CHPA's mission remains at the heart of all our activities; to promote the welfare of working horses and donkeys in the Western Cape. Even as the country is presented with new and difficult challenges, the team remains constant in the services they provide to the hundreds of cart horse owners in the Cape Flats. The learnings of the previous year created a strong team and revealed a healthy organisation that has been able to adapt and adopt strategies, allowing for continued growth and development.

There was a big focus on capacity building within the year which resulted in some key recruitments, to boost our field team. This strategy allows us to focus on the sustainability of the organisation and to ensure development and transfer of skills and training, essential for growth. It has been exciting to hear of the renewed energy within the teams and the knowledge that new ideas are being shared, that can create increased impact.

Another notable achievement in the year was from the adoptions team. The Recovery and Rehabilitation (R&R) centre, is a safe house for horses removed and confiscated from owners, that have demonstrated neglect and abuse towards them. The centre also provides a sanctuary, for horses whose owners can no longer afford to care for them and it acts as accommodation for sick horses. The R&R, despite the difficult times, has shown an increase in adoption rates due to the team's efforts; the ability to give a cart horse the gift of rehabilitation and a forever second home, is incredibly moving and inspiring for the team. The space created by adoptions, allows for increased intake in the year which ensures horses in need will always have a home.

It goes without saying, that all the work accomplished in the year is made possible by the unwavering support of our friends and donors. The creative fundraising and marketing team never stop compiling campaigns and telling the stories that call for support and involvement from our Cart Horse friends. A heartfelt and horsey thank you to all that take the time to engage with our fundraisers, provide a monthly gift and donate time and goods. The commitment we have seen by the public enables CHPA to continue to make a lasting difference in the equine communities.

And this lasting difference is also strengthened by the staff workforce, all with the unbridled passion and dedication to provide their best service to the carthorses around us. An unfortunate attack on one of our field staff, left the team naturally shaken. It was a stark reminder of the instability of the communities we serve and the dangerous individuals that our team come into contact with on a daily basis. We remain grateful that our staff member bounced back to health quickly, therefore as an organisation we remain focused on safety first for our teams. This simply highlights how our staff, put their lives on the frontline each and every day to get to the horses in need. They are truly animal heroes. Thank you to all the staff who show up each day, with a smile on their face, ready to best serve the communities. And a final and immense thank you to Penny and her management, for continuing to provide the direction and outstanding leadership required to achieve CHPA goals each year.

The management committee continue to be excited about what is in the future for the organisation. We hope that our supporters stay by our side, on this ride, that will lead us to become the centre of excellence for working equine welfare in the Western Cape.

With warm Cart Horse regards,

Mpho Hlalele



# MANAGEMENT REPORT

## Submitted by Penny Lankester

Management and fundraising worked from home until Alert Level 1 of the lockdown in October, when we then returned to Epping HQ on a more regular basis. With the uncertainty and possibility of COVID resurgence, we maintained adherence to the strict protocols put in place at the start of the lockdown. To ensure the safety of the staff and the cart horse owners and drivers daily physical interaction was kept to a minimum where possible.

The funds left over in our Feed Relief Fund which was raised during COVID in the 2020/21 financial year, ensured that the working cart horses had feed during times of extreme weather conditions when we encouraged owners not to send their horses out to work. We were also able to provide feed assistance to the owners whose horses were booked off for veterinary recovery and pregnant mares in their final term. Our donors' generosity has once again ensured that no horse went to bed hungry. We will continue to offer feed assistance and relief to support those most in need into the next financial year.

Equine Welfare Practitioner (EWP) Melony Lindt Os worked relentlessly to ensure that the welfare of the working cart horses was not compromised. Despite the ongoing challenges the owners and drivers faced during the various levels of lockdown and the uncertainty of when regular work and income generation would pick up. EWP trainee, Jolize Jordaan is committed to learning and is growing into the role, working closely with Melony and Diana to develop her knowledge and gain confidence. She has firmly positioned herself as an indispensable member of the EWP team. Senior Inspector Diana Truter remains integral to the field team, mastering the art of implementing a range of interventions and last minute planning with limited staff resources. Diana mentors the entire field team in her role as team leader, imparting her years of knowledge and experience working with the cart horses in the carting industry.

Our Farrier team consisting of Bonani Mangali and Marlin Pienaar, worked under the guidance of our Senior Farrier Ashley Deelman. In addition to their farrier duties they assisted the EWP's with feed relief deliveries to ensure that all the owners had access to this supply. Trimmings were conducted at home for horses unable to attend our clinics due to distance or veterinary reasons.



**Bonani shoeing beautiful Charles**

At the beginning of 2021, the Management Committee approved the recruitment of Trainee EWP's to strengthen the capacity in the field. The process began in earnest and we conducted interviews in October. Diana, Megan and I interviewed a number of applicants in the hope of finding at least one or two suitable candidates to bring into the Field Team to increase the capacity so badly needed. We were astounded by the quality of the applicants and found ourselves with a short list of four very strong candidates offering a range of skills, knowledge and work experience. We strongly believed that recruiting all four would not only be a solution to our capacity problem but would also contribute to succession. On 1 February 2022 a new chapter began when we welcomed Taryn Boyce, Thabile Boo, Natasha Murray and Sephule Nkiwane to our team. This brought welcome relief to Diana, Melony and Jolize with more hands on deck and an additional wealth of knowledge and experience to draw from, contributing to the teams' growth.

In addition to maintaining high levels of service delivery in Reception and Administration, Carl Naude provided support to the Field and Fundraising departments. The smooth audit this year was largely due to his attention to detail and fastidiousness in handling the financial documentation every month. His green fingers were hard at work tending to and landscaping our garden at Epping. This beautiful space offered contentment to those of us who sat on the garden bench to enjoy the winter sun or take refuge from the summer heat during a break from the busy working day. He has also taken to ensuring that the Epping cats are well fed and each given their due attention, but it has to be said that he definitely has a firm favorite – Mata Hari who has a very special place in his heart and the feeling is mutual.

**We are upping our Effort  
But we need your help**



We have welcomed four new Equine Welfare Trainees to our team to ensure the continued wellbeing of the working horses



SnapScan

**DONATE TODAY**



**Mata Hari in her usual spot, overseeing Carl doing admin**

PR and online fundraiser Marike Kotze kept our social media platforms fresh and current. With her self-taught video editing skills, she was able to post videos which brought our donors closer to our day-to-day working environment at the clinics, veterinary treatments, dentist visits and de-worming drives. Updating our donors and fans via our newsletters on the latest developments in the field and sharing stories on how their support has made a difference is of paramount importance to us. Press releases were sent to the media and many of our stories were covered in both print and visual media. Her role as the techie behind the scenes of Coffee with Cart Horse ensured that each episode was streamed without a hitch. In addition to this she was the visuals designer and co-presenter. With her extensive horse knowledge, she sorted out second-hand tack that was donated and distributed it to either our harness shop or Hooves and Paws who sell it on our behalf. This has become a very lucrative source of income.

Fundraiser Karin Paschen focused a great deal on staying in touch with our donors during lockdown, personally acknowledging everyone who donated in cash or in kind. She took on her role as the main presenter of Coffee with Cart Horse with style, researching content and writing the script. She grew from being a bundle of nerves before each episode to a seasoned, confident presenter – taking 'bloops' in her stride. She was responsible for the design and sales of our 2022 calendar and kept a firm hand on the collection tin vendors throughout the city to ensure our tins are replaced when full.

Major Funding and Development Officer, Megan White secured funding from partners, trusts and foundations and researched new funding opportunities. She managed the digitisation of the Equine Welfare Training Programme and together with Penny Ward developed a Monitoring & Evaluation Framework which will measure the impact of our Holistic Horse Welfare Approach. As the fundraising team leader, she mentored Karin and Marike during lockdown, holding regular meetings on Zoom to ensure that the momentum was not lost while they worked from home.

It was business as usual at the Epping morning clinics and Sweet Home Farm and Plantation Road in the afternoon. In the middle of the year we had to close down our Tuesday afternoon clinic called 'Kallies Clinic' on Klipfontein Road



*for the personal touch*

due to increased danger of being robbed and too many spectators loitering around not adhering to COVID policies and safety procedures. Owners who attend the Kallie Clinic are now receiving the same services at their home and stable yards. Although more time-consuming it is keeping the staff safe and the horses attended to. The working cart horses' stables had sufficient bedding and insulation due to our free shavings service, particularly in the cold and wet winter months.

Harness repairs and the production of new harnesses and pieces were skilfully carried out by Siyabonga Mfanta. This service was also made available to owners in the outlying areas when he joined the afternoon clinic team with his tools, materials and leg clamp. The harness shop was extremely busy; 377 minor and 304 major repairs were carried out and all hand-stitched.

Carts requiring repairs or service were attended to by Ashley Deelman. Owners and drivers had access to a compressor with which to pump up flat wheels and tools in the cart workshop to carry out the repairs themselves. We are still in search of a part-time cart building expert to come on board so that we can offer this as a regular service.

As a result of purchasing oat hay and teff in bulk, we had sufficient feed for the horses in Cape Town and those accommodated at the R&R. Whilst there were no major drives this year, we still provided free de-worming and started vaccinating against rabies. The Department of Agriculture presented a workshop to the staff in November when cases of rabies were reported in the Western Cape.

Veterinary support and services were provided 24/7 by



**Pieterjtjie at the Epping clinic**

Diana and the EWP's under the supervision of Blue Cross Veterinary Hospital and Cape Vet Equine Practice. Our gelding drive was temporarily put on hold since we did not have the capacity for the recovery of the geldings at the R&R. However with the success of the adoption programme, space has become available and we will focus on convincing owners to geld their stallions in the coming year.

The Recovery & Rehabilitation (R&R) Centre has flourished under the attentive eye of our dedicated grooms Mzimkhulu Bomvana (George), Sihlalo Dingiswayo (Herbert), Donnex Nyama and Chilekeni Nyangulu (Emanuel). Rhyno Meyer resigned and left us in December 2021. Alan Lockwood worked his magic with the horses in the adoption programme, rehabilitating and getting them ready for their new homes.

Carmen Berry, our Stable Yard and Adoption Co-ordinator remained on top of the programme, conducting regular post home checks and welcoming several prospective adopters to meet the horses up for adoption. Her adoption rate this year was outstanding – adopting out a total of 14 horses. The number of horses accommodated decreased substantially, making space for veterinary recovery cases and confiscations, now with our extended EWP team who have a watchful eye out for abuse and neglect in the industry.

Novita kindly offered a donation of Regenesis treatments for the cart horses, starting with the retired working horses at the R&R. The program got under way in June 2021, where five horses with the greatest need were selected to begin their treatments. These treatments are done every six weeks, administered by Dr Lauren Brewis. Regenesis Vet has developed the first and only commercially available systemic regenerative equine treatment in the world through its provisionally-patented product Regenesis Vet R.I.A.D. and we are so grateful to have access to this advanced technology for these deserving equine.



The fundraising team worked tirelessly producing and presenting our weekly Live Stream – Coffee with Cart Horse. These episodes were streamed weekly on Facebook, YouTube, LinkedIn and even the gaming channel, Twitch, covering a range of topics, interviews, inserts, trips down memory lane and updates of the work at the clinics and in the field. We hope that this virtual fundraising and marketing programme keeps on clocking views and establishes itself with a firm following.

Alison Feinhauer who holds the Health and Safety portfolio on the Management Committee was able to commence her regular inspections and conduct induction workshops with the staff at the end of February. This ensures that PPE's are correctly and regularly used and that all activities have a safety standard prescribed to them.



**The Regenesis Treatment some of the horses received**

In November the staff benefitted from a presentation and interactive demonstration on safety awareness, this included some helpful tips on basic self defence hosted by Margaret Neethling from Stay Safe. We offered tetanus vaccinations to all staff members who wanted to ensure their safety. Bridget Adams from Quin Health very kindly administered the vaccinations free of charge.

I attended all the Cape Animal Welfare Forum (CAWF) meetings throughout the year which were held predominantly on Zoom until March, when we were able to meet face to face. Alderman JP Smith, an ardent supporter of animal welfare and the Patron of CAWF used his public profile to create awareness around adoptions from welfare organisations. He visited the R&R where he met the horses up for adoption and interviewed Marike. This was captured on video and the footage posted on the City of Cape Town website.

Thank you to the Management Committee for their guidance and support throughout the year. Thank you to my team for their hard work and tireless dedication to improving the lives of the horses and owners they encounter on a daily basis. And very special thank you to you, our donors, whose generosity makes what we do possible.



**Horses at Epping Clinic**



**CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
STAD KAAPSTAD**

**CAPE  
ANIMAL WELFARE  
FORUM**

# FINANCIAL REPORT

## Submitted by Tanya Kroon

The audited financial report for year ending 31 March 2022, shows a surplus of R134k which is a decrease of R286k on the previous financial year.

Income increased by R296k on last year to R8.6m.

We received R1.8m in Bequests which is R1.6m more than last year. This continues to be a very important source of income and without which, a loss of R1.6m would have been shown.

The markets continued to have an impact on our share portfolio and unit trust as there was a decrease (on last year) in the fair value on investments by R875k to that of R1m. Interest and dividend received increased by R80k to R380k. Unfortunately, we did not receive any funding from the National Lotteries this year.

The balance sheet continues to remain strong with the current assets increasing by R500k to R14.5m.

Cash and cash equivalents decreased slightly by R357k to R3.4m. Given the pressure on income generation the receipts in Bequests warded off a large depletion on cash reserves.

Operating expenses increased by R580k by comparison to last year. This increase is due to feed increasing by R300k, medical expenses increasing by R122k and training and development (EWP programme) increasing by R145k.

The depreciation charge is R336k with no capital expenditure occurring.

Whilst we endeavour to keep expenses under control, income generation continues to present a challenge to the organisation.

I would like to thank all our donors for their continued support both financial and non-financial.

To the committee Thank you for the work that you do and the hours you put in.

To the staff at Cart Horse, I know that last year was an exceedingly difficult one, but your continued and unfailing commitment to the organisation, does not go unnoticed, a big Thank you to you all!!

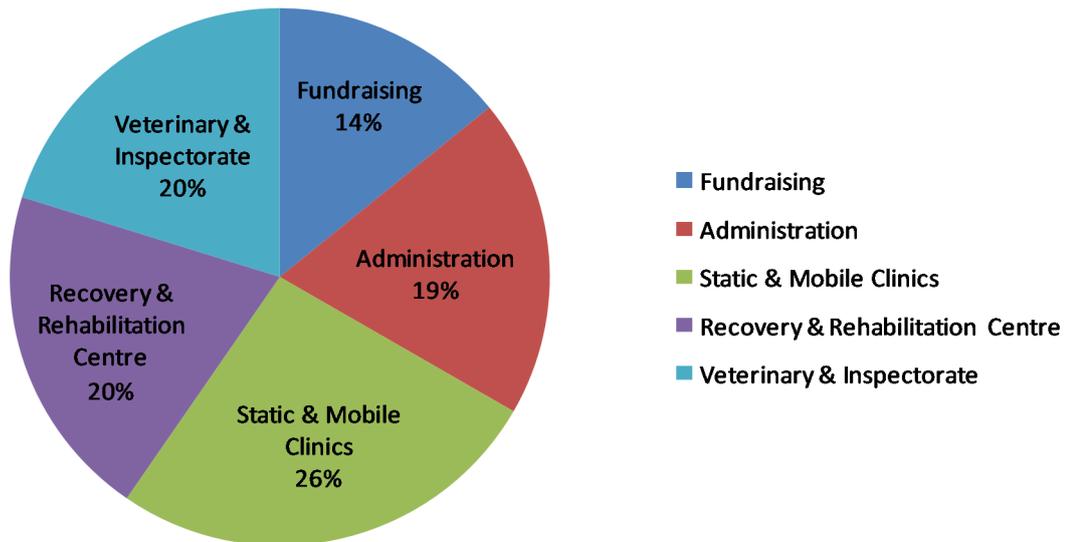
## Income Statement

### CART HORSE PROTECTION ASSOCIATION

#### INCOME STATEMENT for the year ended 31 March 2022

	<u>Notes</u>	<u>2022</u> R	<u>2021</u> R
<b>Income</b>		7 145 253	5 752 216
Other operating income		1 070 889	2 413 648
Operating expenses		(8 462 590)	(7 880 788)
<b>(Deficit)/surplus from operations</b>		<u>(246 448)</u>	<u>285 076</u>
Finance income		380 046	134 252
<b>Net surplus/(deficit) for the year</b>		<u>133 598</u>	<u>419 328</u>

## Operational Expenditure



## Balance Sheet

### CART HORSE PROTECTION ASSOCIATION

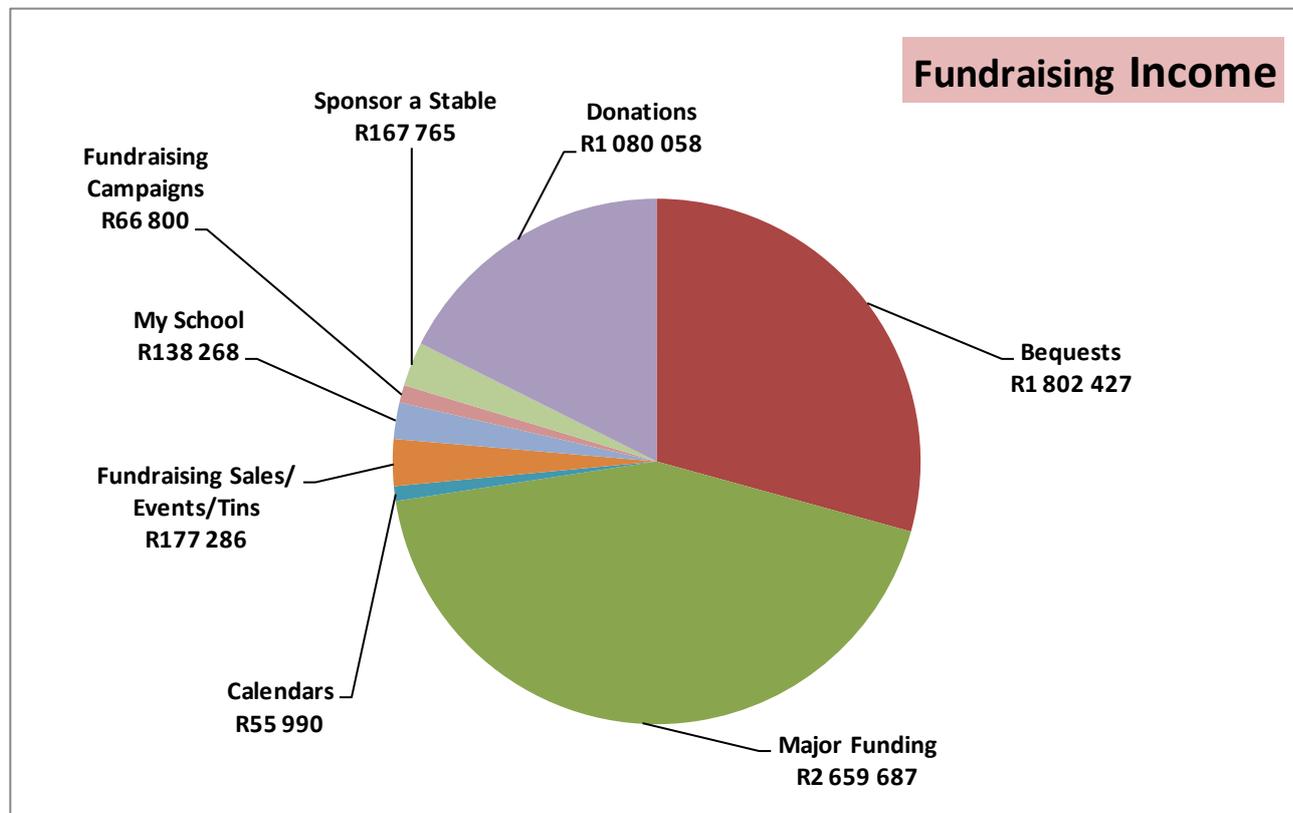
BALANCE SHEET  
31 March 2022

	<u>Notes</u>	<u>2022</u> R	<u>2021</u> R
<b>ASSETS</b>			
<b>Non-current assets</b>			
Property, plant and equipment	5	2 669 920	3 002 876
<b>Current assets</b>		14 524 158	14 064 555
Investments	9	10 614 232	9 535 702
Other receivables	6	53 095	46 846
Cash and cash equivalents	7	3 428 202	3 785 393
Inventory		428 629	696 614
<b>Total assets</b>		17 194 078	17 067 431
<b>FUNDS AND LIABILITIES</b>			
<b>Funds</b>			
Accumulated surplus		17 105 817	16 972 219
<b>Current liabilities</b>			
Other payables	8	88 261	95 212
<b>Total funds and liabilities</b>		17 194 078	17 067 431

# FUNDRAISING REPORT

Submitted by Megan White, Marike Kotzé and Karin Paschen

**Fundraising activities raised a total of R6 148 282 this year**



## Major Funding

Research carried out this year for potential new funding once again shows that animal welfare rarely features in the focus areas of major funders and corporate social investment programmes. Letters of Enquiry were sent out and applications submitted and we remained optimistic even when we received negative responses. With this in mind we value our funders who believe in Our Approach and the work we do.

Leers Charitable Trust, MR Kingswell Charitable Trust, Noakes Family Charitable Trust, John Emerson Foundation, The Jell Foundation, Ethel Angel Charity Trust, PS Policansky Will Trust, Cecil Jowell Family Charitable Trust, Epping City Improvement District, World Horse Welfare, Mauerberger Foundation Fund, Annamie Herbst Trust, The Good Faith Foundation, Susan Raath Trust, Personal Trust Foundation, Cyril & Rochelle Ginsburg Charitable Trust, Network for Animals, Colin John Campbell Trust, Bob Langham Carter Memorial Trust, DA Tonessen, Rolf – Stephan Nussbaum Foundation, Clifford Harris Trust, Charles & Joan Grover Charitable Trust, BE Partridge Will Trust, SSB Transport CC, Blocksolid Trading and Investment, Viva Formwork and Scaffolding Cape Town and CPI Engineering Services SA.

The financial support and mentorship of our partner World Horse Welfare, UK made our development projects possible and helped us increase our capacity in the field.

A second survey on the Impact of COVID-19 on the Working Equid Community was conducted in October. The interviews with the cart horse owners and drivers were done by Melony Lindt Os. From the results of the first survey in December 2020, World Horse Welfare published an Open Access journal paper on the *"The Impact of COVID-19 on the Working Equid Community: Responses from 1530 Individuals Accessing NGO Support in 14 Low- and Middle-Income Countries"* in the Animals Special Issue "Impact of COVID-19 on Animal Management and Welfare" We are very proud to have been given the opportunity to be a contributor to this.

We were fortunate to be able to participate in a series of workshops hosted by World Horse Welfare on Human Behaviour Change which were presented by Katie Lightfoot from the University of Nottingham. They involved all their international projects so it was a wonderful opportunity to meet people from all over the world who are working towards improving the lives of equines. Going forward we will implement a very small Human Behaviour Change project with the view to make this approach an integral part of our work with the carting community. This is very new territory for us but an exciting challenge to take on.

**Symph $\alpha$ sis**

Our first USA donor was secured, Foundation for the Horse who awarded us a grant towards our veterinary costs. The support we received from the City of Cape Town via our CAWF membership was extremely generous covering veterinary medication and mobile clinics costs. We completed the Charities Aid Foundation Southern Africa (CAFSA) Validate4Good application, once validated we will be able to access funding via the Charities Aid Foundation International network.

Our submission to the City of Cape Town to change our property rating category for the R&R to Properties owned by an organisation – not for profit and used for animal shelters was successful. This means that we no longer have to pay rates for the R&R, a huge saving of over R3500.00 a month. We also received an added bonus of a rates refund.

The National Lotteries Commission sent out their new call on 01 April which included animal welfare with the focus on sterilisation, vaccination drives and education on the prevention of abuse to animals. We joined the multitudes of other NPO's when we received the news in April this year that our application was unsuccessful due to the budget being depleted.



COVID played havoc with our annual visit to the R&R by our friends from the Mary Oppenheimer & Daughters Foundation and The Jell Foundation, due to the third wave and constant changes in the restrictions. We were finally able to link up in October.

Generous bequests were received from the Estate Late Gerhardine Antoinette Barnes, Gabrielle Jacqueline De Bie, Roy Hamilton Monks, Ursula Stepheny Jacobs – Osborne and David Bruce Knight. By including us in their Will we are able to care for the welfare of the working cart horses beyond their life time. Currently 69 donors have pledged to include us in their Will. We took advantage of National Wills Week in September where law firms made their services available for free to draw up Wills by advertising our Brighter Future Bequest Society on our social media platforms. According to the stats it was one of the most popular posts on Facebook in that month.

The identification of the cart horses registered on our Information Management System is done through the completion of a comprehensive registration form and micro-chipping. This was made possible by the generous donations of micro-chips from the Equine Health Fund and Virbac.

The 18-month Strategic Plan was finalised together with our M&E Framework to measure the impact of our approach so that we can put in interventions where needed. Inputting of data commenced in January.

Accurate and timely reporting to our funders is an essential element of retaining support year on year. After the AGM



**CART HORSE PROTECTION ASSOCIATION**  
*Their Welfare, Our Passion For Over 25 Years*

## How to pledge to a brighter future

### Your bequest can be:

-  A specific amount of cash
-  A specific item
-  % of your estate
-  Residue of my estate (or % of it)
-  Proceeds of a life assurance policy or pension

**For more information please contact:**  
**Megan on 072 786 7088 | 021 535 3435**  
**megan@carthorse.org.za**





# World Horse Welfare

in October each received a copy of our Annual Report and audited Annual Financial Statements and their 28 February 2022 tax certificate in March.

In order for us to receive funding from the Nedgroup Trusts Charities we are required to complete the annual Community Chest Due Diligence Assessment of our Legal and Governance Compliance. We passed with flying colours and were issued with our certificate for the third year running.

The Department of Social Development – NPO Directorate informed us that we had complied with the reporting obligations stipulated in the NPO Act after submitting our compulsory annual report and audited annual financial statements. This is essential in order to retain our NPO status.

A very generous offering was received from Investec Social Investment to help us further strengthen our NPO compliance, a free 12 month listing on the NGO Advisor platform. We went through a compliance rating system and earned a Silver Certificate. This listing also gave us access to their funder database and an opportunity to connect and be visible to local and international funders who are looking for possible compliant grant recipients.

We acquired our own Digital Learning Platform and the hard work building our online Equine Welfare Training Programme began. Course developer, Wendy Walton and Megan White were incredibly optimistic believing that they could build and administer the online course. They attended training to acquire all the skills needed but it soon became apparent that this was being far too ambitious, so they brought in the professionals and secured the services of BNT Digital in December. This 90-hour online course 'Working in Equine Welfare' consists of 27 Topics which are divided into 8 Modules. Students can register at anytime and have 6 months to complete the course. The online course will go live in the coming year.

Ex Cart Horse Inspector, Sue Mutch generously donated her time and skills to upgrade our Information Management System (IMS) bringing it in line with current field activities, paperwork and M&E requirements. The IMS records every interaction the Equine Welfare Practitioners have

with the horses' and is a crucial tool used for the management of the carting industry, plotting trends and reporting to our donors.

In May we held an introductory Zoom meeting with UNISA to discuss the possibility of Cart Horse providing the practical training for equines for the students who are studying for their Higher Certificate in Animal Welfare. A 1-day practical training session model was drawn up covering grooming and handling, parasite control and vital signs. The training sessions will be conducted by Kabelo Nkoane who has completed his Train the Trainer with us, has extensive horse knowledge and skills and has conducted training at the University of the North West, Taung Agricultural College, National University of Lesotho and Veterinarians for Animal Welfare Zimbabwe.



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WHAT MATTERS MOST  
TO YOU

Get your free MySchool MyVillage MyPlanet card today and swipe to support **Cart Horse Protection Association**.

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[www.myschool.co.za](http://www.myschool.co.za)




### Current Donors:

We are very fortunate with the calibre of our donors. They are committed and dedicated and truly believe in our mandate. Some have been with us for over 20 years. We have seen a few Debit Order donors cancel, but this is understandable in the current economic climate. New donors are trickling in and the challenge is to turn them into recurring donors.

### My School/Tins:

Our MySchool active donors have decreased to 1349 and our tin outlets have also been difficult to place.

**Promotions:** The Equinox Trust invited us to their Horse Expo in February and ARCO sponsored our spot for the day.

### 3<sup>rd</sup> Party Events:

James Ferny from Uthando finally came to visit with some international guests. We are one of two animal welfare NPO's on his books and each month he endeavours to encourage people to donate. Hout Bay Riding Centre invited us for their annual Carousel Birthday event and the spectators were very generous this year. Job Crystal continues to



pay it forward with donating a percentage to us with every invoice they issue.

### 2<sup>nd</sup> hand tack:

Jeanette from Hooves & Paws is still 100% committed to selling our second hand tack and it has become a very lucrative fundraising income.

### Donations in Kind:

Simon from Ishushu donated the most delicious burgers for our staff year end function. Boeringher Ingelheim donated deworming and some feed supplements for the horses and tick and flea product for our carties' other animals. Additionally, they donated rabies vaccine during the time the Western Cape saw an outbreak of this deadly disease.



**ARCO 360**  
Insured Animal Vitality

[www.arco360.co.za](http://www.arco360.co.za)



Canega Oil also donated to our horses at the R&R. Paul Green from Sanit kept our staff sanitised with his hand sanitiser and fly repellent for the horses. Crates for Africa, Kaapstad Doors, Zimbos, L.K. Interiors, Green Set, Film Afrika and Project Panda donated shavings and hay bales. RMA donated a pallet of carrots which was well received by the horses on the Cape Flats.

### Calendar:

We were able to sell 397 calendars. Katja and Dennis take such stunning photos it is always difficult to choose from. We also found a cheaper printer with the same quality as previous calendar printers.

### Mandela Day:

GLCA chose us as their Mandela Day charity and donors donated R67 to our cause.

**Presentations:** We did a talk about the Five Freedoms of animal welfare to the Cravenby Muslim Educational and Cultural Society and was very well accepted by the little ones.

### Coffee with Cart Horse:

This project has grown and Marike and I kept the momentum going with producing a program every Wednesday. For Giving Tuesday, we did a live 8 hour non-stop Sponsathon at the R&R. Although our goal was R300 000, we managed to make over R60 000 for the day. I don't think a 8 hour Sponsathon has been undertaken by any NPO in the Western Cape.

### Website Advertising:

For the first time, we were able to offer Website advertising and before we knew it, all the slots were taken.



**Greater Lynfrae  
Civic Association**  
Greater Good for OUR Neighbourhood



South Africa

All fundraising campaigns were supported on social media platforms through the creation of video and written content.

Our social media channels were kept up to date throughout the year and our following on each platform continued to show steady growth. Facebook followers increased by 252, Twitter and Instagram by 18 and 115 respectively.

Making use of paid media, we have widened the audience that we can reach through Facebook, which is still our most popular social media platform.

The website received a complete revamp and received an average of 3067 unique visits per month. We have started to focus on driving potential donors directly to our website to donate via Payfast instead of using other donation platforms. The website has a new donation page where donors can opt to donate once-off, or donate monthly by filling in a simple form. All future campaigns will have this link to increase the ease for donors and avoid confusion over which platform to use. That said, we have through Coffee with Cart Horse, increased attention on Snapscan which is a really simple cell phone application to use. We have registered on it as an NGO and donors can donate directly to us on the app, without the need to scan the QR code.

We sent out three copies of our printed newsletter in April 2021, August 2021 and again in February 2022. The eBulletin was sent out monthly to all subscribers.

We sent out a number of press releases throughout the year, the most successful being on the World Horse Welfare COVID-19 research that we were a part of. This saw 10 electronic articles and one hard copy article as well as three radio interviews on Disa Radio, LekkerFM and Talk Radio 786.

Another news item that received a lot of coverage was our Sponsathon for Giving Tuesday that lead to three hard copy articles, three radio interviews as well as an online article.

Three electronic articles were produced by our collaboration with Regenesi Vet and the donation they gave to the horses at the Recovery & Rehabilitation Centre.

We started using an external application to monitor all the mentions that we received over all electronic media. This proved very useful, but was substituted for another application at the end of the year which can also be used to post to multiple platforms at once.



CITY IMPROVEMENT DISTRICT  
EPPING



# INSPECTORATE AND FIELD OPERATIONS REPORT

Submitted by Inspector Diana Truter

The field staff had to overcome many obstacles in the performance of our duties, making the year a great deal more challenging than we expected.

It started with the resignation of Equine Welfare Practitioner (EWP) Inspector Hudith Os, his departure left a big gap in the inspectorate, veterinary and trucking duties. In his time with us, he created good working relationships with many owners and the role he played in creating better living and working conditions for the working cart horses are still visible today. Thank you Inspector Os for your dedication to our vision and we wish you all the best with your future endeavours.



## World Horse Welfare

COVID remained a factor which was not only ignored by the cart horse owners and drivers but also by community members. Failure to wear masks, sanitise and social distance put us all at risk especially when conducting home visits and responding to veterinary cases. Despite us taking all the necessary precautions, the threat of possible infection was a constant mental strain.

Gang violence was extreme; twenty two killings in Delft hardly making the headlines. The continuous risk of being caught up in a 'battle' while attending to the needs of the working cart horses added to the mental stress and strain. Random shootings also affected the ability of some operators to take their horses out to work. Several cart horse owners lost their lives and were wounded in cross fire and for many members of the carting community, the fear of becoming another innocent victim is a stark reality. In addition we had to attend to several cases of cart horse theft perpetrated by gangsters. In order to guarantee the safe return of the horse, EWP's found themselves at the centre of negotiations, an intensely frightening and dangerous position to be in. Taxi violence and service delivery protests on the routes we take to offer service delivery only exacerbated tensions in our working environment.

Severe weather conditions experienced in summer and winter also affected the cart horse operators' capacity to go out to work. Numerous houses and stables were flooded especially in the informal settlements where humans and horses alike had to be evacuated. On the days where the mercury showed high temperatures, we sent out

SMSs to the owners to keep their horses at home and make sure they had adequate access to clean water. Our networks with Neighbourhood Watches and the watchful eyes of the public soon made us aware of owners who did not comply with our request.

### CLINICS

Our Epping clinic was business as usual, COVID permitting. Every morning Monday to Friday we fitted shoes, repaired harnesses and carts, distributed feed, provided free shavings and veterinary cases were attended to by the EWP team and our consultant vets.

The afternoon mobile clinic schedule had to be amended due to increased criminal activities at the location of our clinic on Old Lansdowne Road. To maintain service delivery to the owners who attended this clinic we began 'home visits' where we could provide feed and shoes in a safe setting. However, this new way of working was time consuming so we had to split the farriers into two teams to ensure that all the horses received farrier care.

Marlin Pienaar kept a very tight home trimming schedule for all the youngsters and retired horses. The incidents of drag toes and hooves being too wet were commonplace and unfortunately the practise of back yard shoeing reared its ugly head creating a great deal of damage to the hooves. The farrier team with their years of experience and skills were able to address and rectify all the hoof problems that were presented at the clinics and on home visits.

The overall body condition scores of the horses did not meet our standards. We recognized that the cart horse owners and operators experienced financial constraints and offered a variety of relief measures. We introduced the Shoe and Feed Promotion – when a horse came to the clinic for a full set of shoes, the owner received two free bales of oat hay. The desired outcome of this promotion was that the horses did not go hungry and the reduction in the incidents of back yard farriery. This was achieved, after a couple of weeks there was a



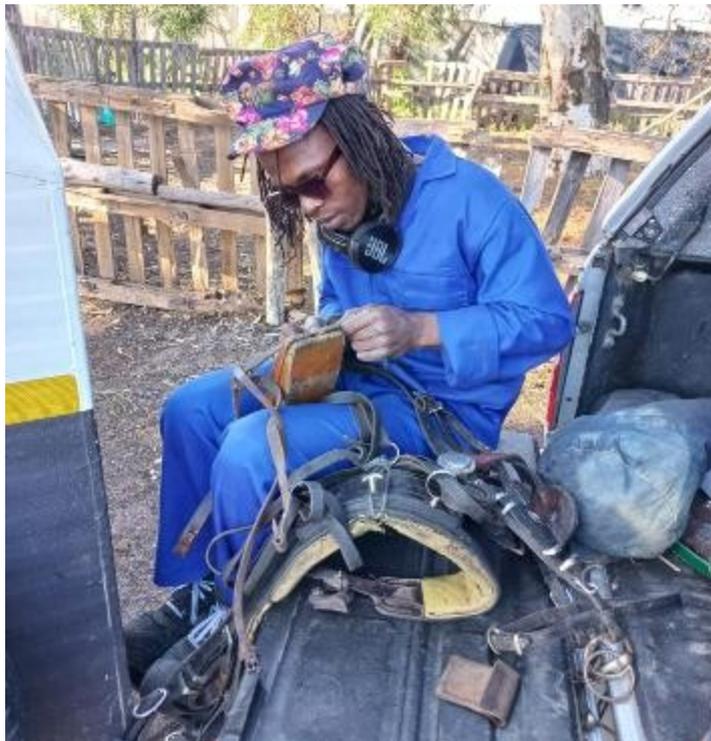
A horse enjoying a feed at Epping

visible difference in body condition and foot health. This promotion is a fixture at the clinics during winter and the end and beginning of each new year when weather, the availability of scrap and the scrap price affects their earning potential. We were also able to offer feed assistance to owners whose horses were booked off for veterinary reasons or who were struggling from our COVID Feed Relief Fund. Many horses benefitted from this initiative.

The cart workshop with all the necessary cart building tools and materials is utilised on a needs basis with the repairs and major refurbishments carried out by Head Farrier Ashley Deelman, who insists on the assistance of the owner or driver. An opportunity to transfer skills is never missed. With a dedicated cart builder, the workshop has the potential to grow and service all the carts needing attention.



**Simba gets new shoes from farrier, Marlin**



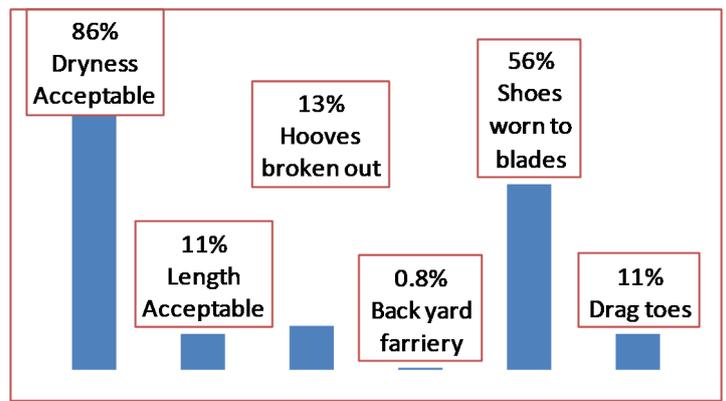
**Siyabonga, our harness maker accompanies the farriers to field clinics to repair any harnesses there**

Our harness maker Siya Mfanta's job is never done. He has been kept relentlessly busy with minor and major repairs. The owners do not give attention to the upkeep of their harnessing this means they are always breaking and in need of repair. He joins the afternoon clinics repairing harnessing while the farriers attend to the horses' feet. When time permits he makes up harness pieces which are readily available for fitting when needed.

### **INSPECTORATE & VETERINARY**

The Equine Welfare Practitioners Inspectors are still subjected to verbal abuse from cart horse owners and drivers when they book horses off the road, seize and permanently confiscate horses in line with the provisions set out by the Animals Protection Act. Over time they have become thick skinned when it comes to this kind of abuse as the ultimate goal is the welfare of the horse, however this year the degree and severity seems to have gone up a notch. This was evident when Trainee Inspector Jolize Jordaan was assaulted and beaten while she was trying to confiscate a pony together with Inspector Melony Lindt Os

### **Professional Foot Care**



**1980 farrier inspections carried out**

in Green Park. Thankfully she recovered from this ordeal and charges of assault were laid.

We only had two qualified Inspectors in the field for the better part of the year creating tremendous pressure. Despite this they strived to achieve top quality results but unfortunately were not always able to respond to all of the complaints, a service the Inspectorate prides itself in.

There was a surge of non-registered horses working illegally on the roads and an influx of pleasure horses into the industry. This placed an enormous strain on the EWPs from a veterinary perspective as they had to respond to and provide treatments when these horses were sick and injured. At times it seemed we were treating more of these cases than working horses. But we had no option. If we did not assist, who would? The increase in the non-registered and pleasure horse population has placed an unnecessary burden on the Association.



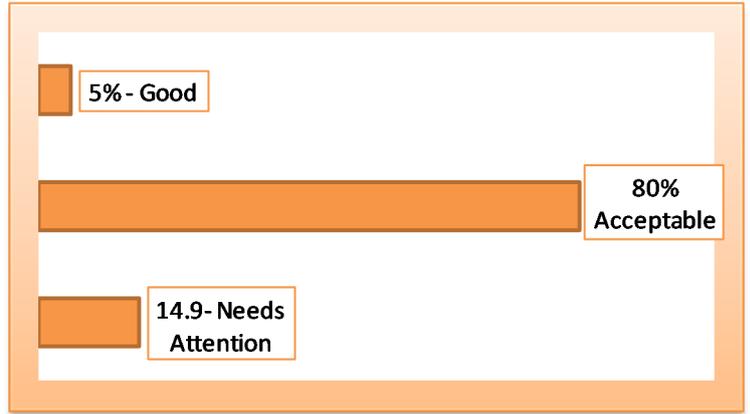


**A non-registered horse that was confiscated for multiple infractions including being under condition, bad shoeing and being overloaded.**

Lower limb, eye infections and biliary were more prevalent than usual. Colic always makes up a large part of our veterinary cases however this year we experienced fewer. The majority of colic cases were treated by the EWP's but a few difficult cases were admitted to Blue Cross Veterinary Hospital.

A few horses were permanently booked of the road and forced into retirement due to old injuries and age which resulted in them being unsuitable to pull a cart. The EWP's always take the opportunity to convince the owner to sign the horse over to us. Sometimes we hit the jackpot first time and at other times it takes serious convincing.

## Correct Harnessing

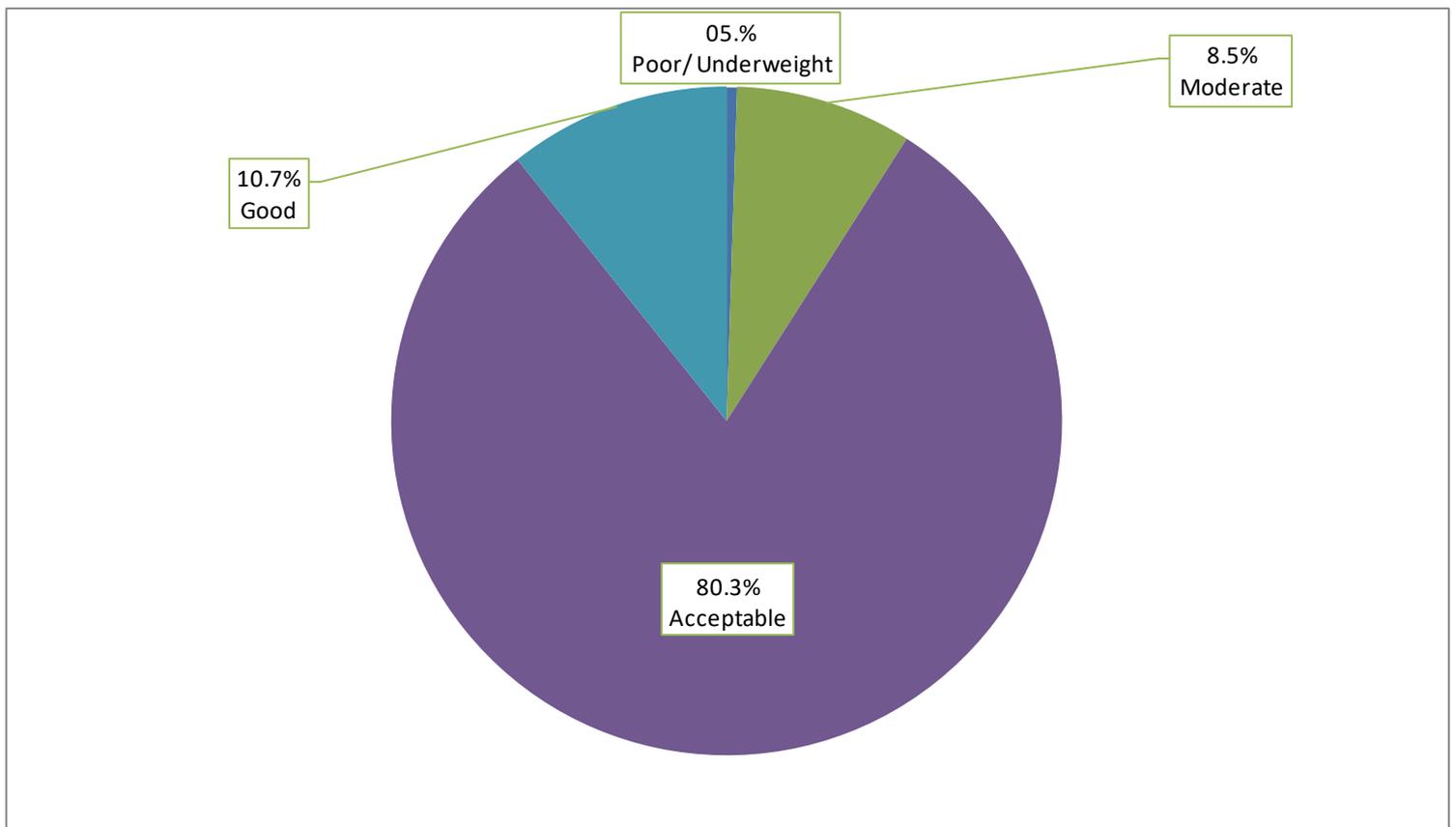


**1534 inspections conducted  
377 minor repairs  
304 major repairs carried out**



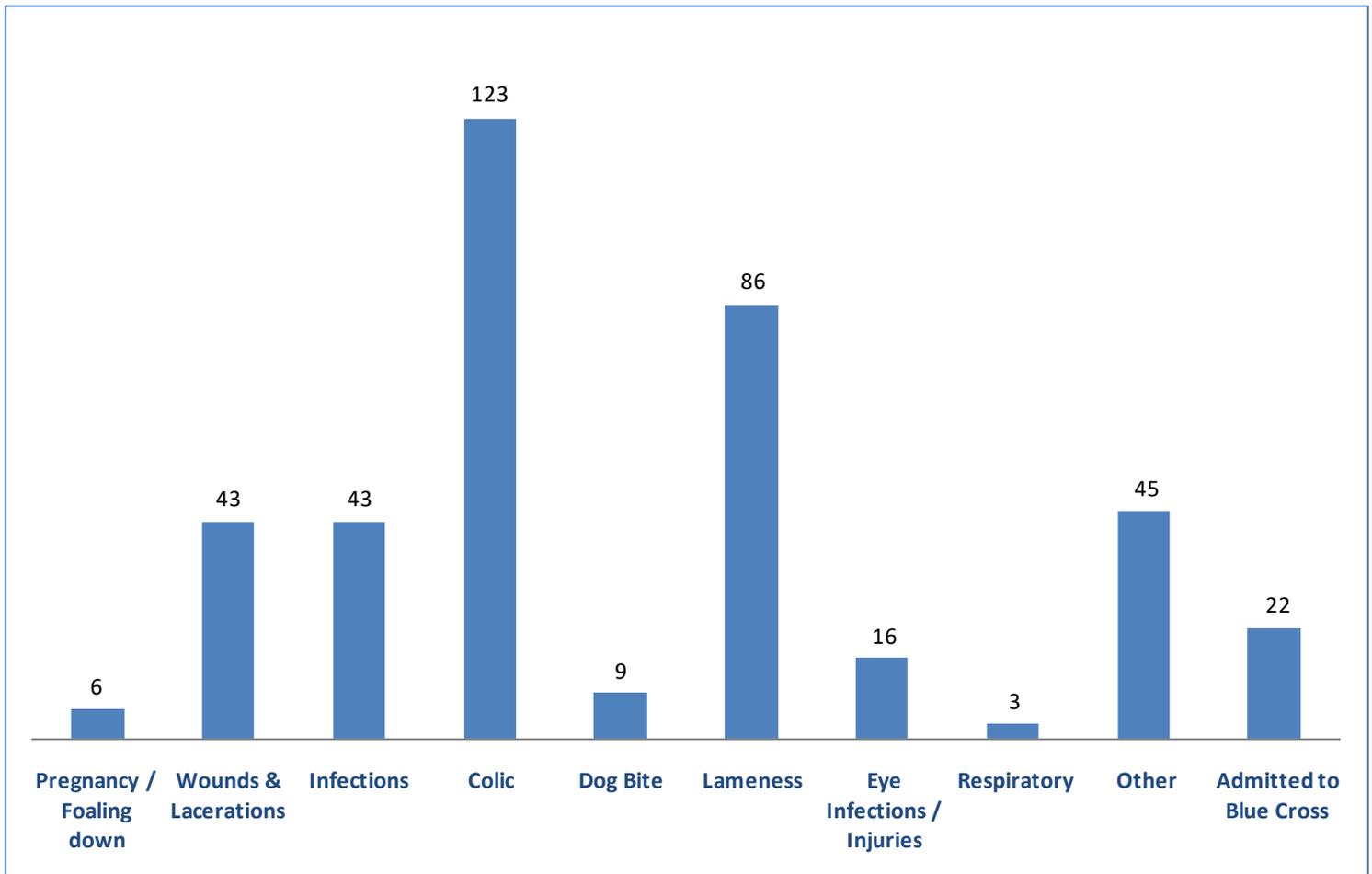
COVID restrictions in the first part of the year hampered the Stable Yard Visits Project meaning that our de-worming and tetanus vaccination drives were not fully implemented. Thankfully at the beginning of 2022 were able to resume this important function. It kicked off with a bang in Freedom Farm where we also administered rabies vaccinations. On inspection of the yards we found that many stables welfares

## Proper Nutrition



**3010 inspections carried out for Body Condition**

## Veterinary Cases



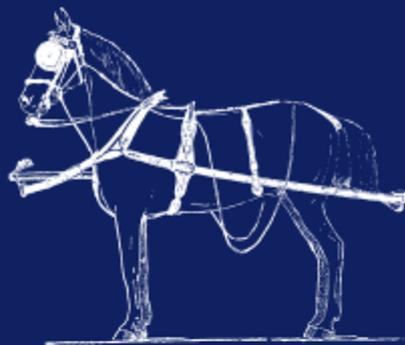
945 treatments administered to 374 veterinary cases

## Protection

82 Areas  
Patrolled



4 Horses Seized



297  
Warnings  
issued



138  
Inspections  
on Patrol



1 Horse Signed  
over

397  
Complaints



scores were low. This was a strong indicator that consistent visits to the yards motivated the owners to improve their standard of stabling and condition of their horses. Two stables burned down, fortunately no horses were injured and we supplied building materials to owners in urgent need with major stabling problems.

Patrolling and policing the roads and areas where the horses work is an essential part of the part of the Inspectors' duties. By doing this we create awareness amongst the drivers to work humanely with their horses and we are visible to the members of the public. Responding timeously to complaints and seizing or confiscating horses in cases of abuse sends a strong message to the industry of what our mandate is; the protection of the working cart horse.

With a severe lack of capacity in the field, taking on new projects to improve the condition of the working cart horses was impossible. Being eager to do more but being restrained left everyone feeling tired and frustrated. In February we welcomed four new Trainee Equine Welfare Practitioners. Their appointment was a huge relief, bringing some renewed energy into the field. This brave recruitment drive brings a wealth of work experience and skills that have already shown benefits to both the horses and the Association. Welcome and we hope that you will grow to love the Association as much as we all do.

With increased capacity we anticipate and an exciting year ahead making a difference where all owners and horses in our care will benefit from our knowledge, capabilities and guidance. All we ask in return is for their horses and animals to be treated humanely.

We would like to thank our consultant vets at Blue Cross Veterinary Hospital and Cape Veterinary Equine Practice for always being available and ready to assist with our veterinary needs. Without their unwavering support and guidance our veterinary year would not have been as success-

ful as it was. Special thanks to Pet Farewells for the respectful manner in which they collect and handle our beloved cart horses when they pass on, preserving their dignity right up to the end.

To all our donors, our heartfelt thanks. Each time we distribute feed, put on a shoe, repair a harness and cart, administer deworming vaccinations, treat a sick horse, inspect a stable, respond to a complaint, permanently confiscate and successfully adopt a horse we know that your support has made this possible.

The field team would like to express our appreciation to our colleagues for their encouragement and understanding of our work. The gentle words when the work is hard and sad and the praise and happiness when we are successful means a great deal to us.



**Our new trainees taking care of an emergency in Freedom Farm**

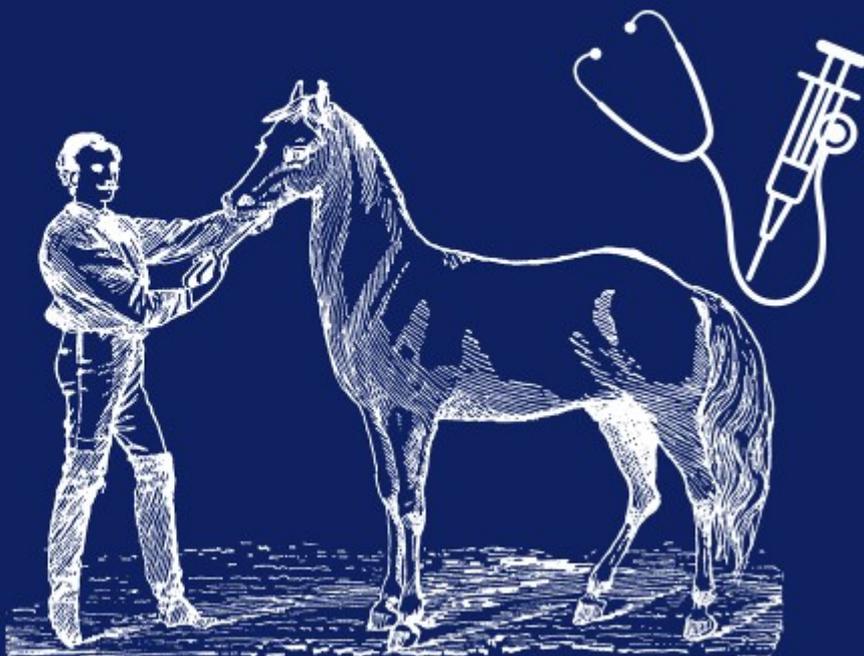
## Routine Care

**171 Deworming**

**21 Tetanus**

**58 Rabies**

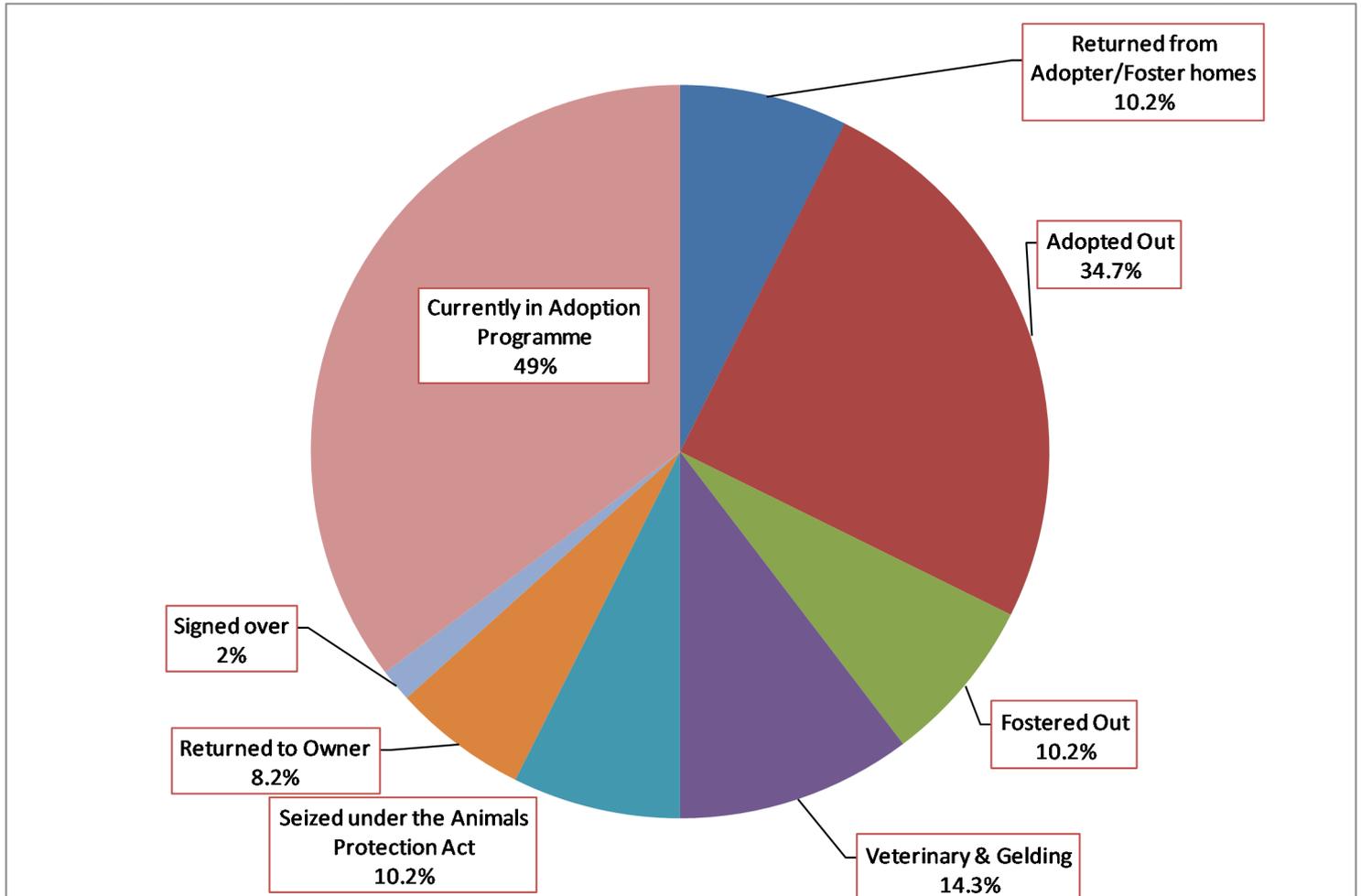
**8 Dentistry**



# RECOVERY & REHABILITATION REPORT

Submitted by Penny Lankester

## Forty nine horses benefitted from the R&R this year



Eleven horses were admitted to the R&R for various reasons. Caesar Boy was signed over into our care after being booked off with chronic lameness. He was gelded and is up for adoption. Lucky Days and Abas, who were picked up as strays were returned to their respective owners after they paid their penalties. Scruffy, another stray was adopted and went to his forever home shortly after he joined us. Candice was admitted for rest and recovery from severe laminitis; she was returned to her owner after making a full recovery. Pride was seized on the road for several concerns, under condition being one of them. He spent a number of months with us to build condition and have a good rest. His owner took responsibility for the cost of Pride's recovery and he was returned after the fees were paid.

Jan Vonk returned to the R&R after his fostership ended. The patriarch's return was jubilantly celebrated by everyone, especially the horses in his herd. The wise old man even remembered where his stable was.

Lucky Days was admitted to the R&R twice, the second time

was for good. He was permanently confiscated when his driver, who had been permanently booked off the carts, was caught by SAPS for illegal activities. After the 30 day waiting period is over, he will be gelded, rehabilitated and will join our adoption programme.

Trying to persuade the cart horse owners to geld their stallions is no easy task, so when they do come forward voluntarily it is a considerable accomplishment for us. Hermantjie and Milo Junior were gelded at the R&R, after a full recovery they were returned to their owners, along with plenty of praise for making such a responsible decision.

Fourteen horses –**Scruffy, Blondie, Copper Penny, Miss Scheepers, Jade, Sir Lancelot, Mercy, Fred, Hennessey, Inspector, Thunder, Lady Lawrie, Smart and Zakira** were adopted and five – **Olivia, Lily, Scarlette, Alice and Ghost** were admitted into the fostership programme.

Sadly, we also had a few unsuccessful adoptions, three

horses were returned to us. Ice was too stallion-like with the other horses at his new home, his adopter was hoping for a calmer horse, so lucky Fred took his place.

Bobby and Miriam were adopted out together but due to Bobby's bad behaviour of breaking out and then kicking the resident sheep they could no longer stay. This turned out for the best, as unbeknown to us, Miriam was in foal. This was confirmed by our vet shortly after her return when we noticed how much her belly had grown while she was away. She would have been covered prior to her arrival at the R&R. Her foal Aaron was born two days before Christmas and named by our long standing supporter and friend to the R&R, Mary Slack. Aaron is the first foal born at the R&R since 2018. Both Miriam and Aaron have an adopter waiting for them. Once Aaron is gelded he will leave the R&R with his mum for their forever home.

We constantly strive to reduce the number of horses accommodated at the R&R and our hope is to have many more of our deserving horses find adoption homes in the coming year. Thank you to all our adopters for giving our horses another chance, offering them a better life and for welcoming them into your hearts, homes and stables.

The horses in the adoption programme are visited weekly by Alan Lockwood. He has the mammoth task of rehabilitating them so that they are adoptable. Handling,

ground work, lunging and backing are only a few of the activities he carries out. His gentle, kind manner together with the grooms' devotion to their string of horses contributes significantly to the mental rehabilitation of the horses. Alan and Carmen are proving to be a formidable force at ensuring a good fit between horse and adopter. The successful adoptions this year which far surpassed those from previous years' are a result of their hard work and dedication.

Our sincere thanks to The Jell Foundation for their generous grant which covered the professional veterinary fees, medication, feed, water, shavings, dentistry, horse equipment, cell phone, foster expenses and rehabilitations services for R&R. It was wonderful to host Elinor Kern and Sue Fewster for their annual visit again which had to be placed on hold for a while due to COVID.

Our big-hearted Sponsor a Stable donors raised a total of R167 765.00 with their regular monthly donations. Due to the ongoing COVID restrictions and in an effort to maintain the safety of all our staff at the R&R we did not host volunteers but we do look forward to welcoming them back once it is safe and wise to do so.

The Recovery & Rehabilitation Centre continues to grow from strength to strength and is the only safe haven and a chance at a better life for the working cart horses on the Cape Flats. It also assists the Inspectorate in Epping to get the irresponsible owners out of the industry. Thank you to everyone who has supported the Centre during this year.



# The Jell Foundation

## MINUTES OF ANNUAL GENERAL MEETING

Held via Zoom on 12 October 2021 for the year ending 31 March 2021

**Present:** Michael Anhauser, Adele Bain, Andries Binnedel, Lauren Brewis, Dawn Brosens, Alison Feinhauer, Mpho Hlalele, Kate Hurst, Allister Jack, Penny James, Lizette Johnstone, Jolize Jordaan, Leonard Jordaan, Marike Kotze, Tanya Kroon, Penny Lankester, Julie Marzio, Sue Mutch, Kabelo Nkoane, Karin Paschen, Eric Peverelli, Natalie Pope, Aileen Pypers, Diana Truter, Annemarie van Zyl, Wendy Walton, Penny Ward, Megan White.

There was a quorum due to the number of attendees at the meeting.

**Apologies:** Dawn Arowsmith, Geraldine Berry, Leon Bonthuys, Gillian Borel-Saladin, James Fernie, Candice Hobday, Eve Hopf, Amanda Jefferson, Jackie Novita, Sue Kleinschmidt Page, Fritz Schmidt, Beverley Schmidt, Kurt Schultz, Dee Terblanche, Jan & Ann Vonk, Mavis Vye, Ann-Gail Watson, Brenda Wessels, Torey Westgarth Taylor.

**Karin Paschen** explained how the zoom meeting will work.

### **Welcome – Mpho Hlalele**

Good evening Ladies and Gentleman,

What a pleasure it is to be here and to once again be reconnected to our valued Cart Horse friends and supporters. By now we are all very used to this virtual world and as much as we all crave face to face meetings and gatherings, we cannot deny that these online platforms allow us to connect to friends and communities on a global scale, and that is wonderful.

### **Apologies and Proxy Votes – Mpho Hlalele**

*20 apologies received and recorded. No proxy votes received.*

This has been and continues to be a challenging time for all of us, both in our personal and working lives. I won't go on too much about the negative impact of covid-19 in South Africa, as it is certainly visible and palpable on a daily basis. On a personal level for most of us, we have adjusted somewhat well to working and living all under one roof and we continue to try to create that healthy work and life balance. In the NGO space, we have seen some organisations that have strengthened while many sadly have been forced to close their doors due to range of devastating financial reasons. We have seen organisations undergo massive staff re-trenchments and, in some cases, we have witnessed significant reductions in operations.

One thing I am confident about and I know we are all grateful for is the fact that CART HORSE continues to this day, to stand firmly strong. I truly believe that this is largely due to the tenacity of the team that continue to carry this organisation from strength to strength. I am of course completely biased, but the dedication and commitment of each staff member at Cart Horse is commendable. Staff get up every day, committed to fulfilling the objectives of the organization, which include service and protection to cart horses, and they do this in some of the most precarious and highly dangerous communities. Staff get up every single day to engage, educate and assist carties to become better owners and better animal guardians, while being exposed to verbal and physical attacks from the very people they are trying to assist. I am not sure how many of us, would have the strength to continue to serve under these conditions. But our staff do keep on and they do it all with one goal in mind...to ensure that our carthorses are provided for with a quality of life that they deserve. To all the field staff, groomers, farriers, admin staff, our R&R team, we really remain grateful for your diligence and loyalty to the organisation.

In acknowledging the staff, I would like to give an immense thank you to our General Manager Penny. She is tasked with wearing all the hats; she is the efficient manager that keeps operations running smoothly, while strictly adhering to various protocols and procedures. She is the inspiring leader, guiding her team, providing advice and motivation throughout the year while also being held responsible for the implementation of the organisation's strategic plan. Penny, the committee are so grateful for the role you play in building the organisation, and in tackling each task at hand with confidence, professionalism and always with a clear goal in sight, it continues to be a pleasure to work alongside you.

Cart Horse has had many challenges in the last year as well as many notable achievements. These are reflected in-depth in our annual report. As an NGO we lean heavily on the vital support of our donors. Our Fundraising and development team never stop in trying to acquire essential funds and their evolving strategies and communications, are our best tool to garner the support we need. It's a tough time to encourage people to dig deep, so well-done ladies for all your incredible efforts. Each and every cent that we receive allows us to carry on with our core business and its necessary to allow us to make the relevant plans so we can stand firmly in the next 10, 20 years. So, on behalf of the committee, I wish to express our heartfelt appreciation and gratitude to all our donors and supporters, who believe in all our staff, believe in our vital services and want to play a part in keeping the doors open for the carting sector in the western cape.

### **Acceptance of Minutes of previous meeting – Mpho Hlalele**

Minutes of Annual General Meeting held on 7 October 2020 were accepted by all present.

*Proposed by Tanya Kroon. Seconded by Megan White*

### **Election of Committee – Mpho Hlalele**

Call for nominations for the Management Committee was extended to all present. Existing Committee members agreed to stand for another year. The Committee consists of Mpho Hlalele (Chairperson), Tanya Kroon (Treasurer), Alison Feinhauer (Secretary and Vice-Chairperson), Dr Lauren Brewis, Michael Anhauser, Dr Aileen Pypers and Penny Ward.

*The election of the Committee was accepted by all present.*

### **Financial Overview – Tanya Kroon**

Good evening, ladies, and Gentlemen and Thank You for attending Cart Horse Protection Associations AGM. Before I begin, I am currently sitting on a remote farm in the Karoo experiencing load shedding. Whilst we have a battery backup system to ensure we have comm's, I might lose internet from the several towers that send us signal, and this is beyond my control. So please excuse the voice recording that you are listening too. Should you have any questions please do not hesitate to contact me. Megan will share with you my email address.

Having said this, I am reporting on the audited financial statements for the year ending March 2021. Copies of these you will have received already.

Cart Horse Protection Association's financial position for year ending March 2021 ended on a better note primarily due to the global markets rallying after the devastating affect that COVID-19 had on investments. Unfortunately, the cash position has somewhat deteriorated.

On the screen, the income statement reports, a surplus of R419k (an increase of R2.6m on last year). This is largely attributable to the above-mentioned increase in investment valuation amounting to R3.1m. Income received increased by R800k on last year to R5.6m. Bequests which are a vital source of income, contributed only R123k in this financial year (a decrease of R1.3m on last year). Other significant sources of income are Interest Received and Dividend Received yielding R300k, and National Lotteries giving the Association R300k. Operating expenses decreased by R100k by comparison to last year to R7.880m. Feed increased by R380k on prior year, with reductions in other expense categories taking place as care was exercised to curb expenditure.

The Balance Sheet continues to remain strong with R14m in current assets, strengthening after the market impact and increasing by R780k, however, there has been a reduction in the cash and cash equivalent by R1.1m as not much was received by way of Bequests (as mentioned above) and income generation remained under pressure. The depreciation charge is R344k with no capital expenditure occurring.

Whilst we endeavour to keep expenses under control, income generation continues to present a challenge to the organisation.

I cannot, emphasise enough how important Bequests have become as the economic climate becomes tougher for all. I would urge any donor and anyone present to please consider our Bequest program and to speak to any committee member should you be interested.

In closing the long-term viability and longevity of the organisation (so that we can continue to meet our mandate) is of paramount importance and therefore financial prudence continues to remain key. I would like to thank all our donors for their continued support both financial and non-financial. To the committee Thank you for the work that you do and the hours you put in. To Penny and the staff at Cart Horse your continued and unfailing commitment to the organisation, does not go unnoticed, a big Thank you to you all!!

### **Appointment of Auditors**

Tanya Kroon nominated Campbell & Co to be our auditors for the financial year ending March 31 2021 and called for objections. None put forward.

*The appointment of auditors proposed by Michael Anhauser and seconded by Mpho Hlalele*

### **Audited Annual Financial Statements**

*These were proposed by Lizette Johnstone and seconded by Alistair Jack*

### **Operations - Penny Lankester**

Good evening everyone and thank you for joining us for our AGM.

During the year, we developed a strategic plan for the next 18 months and a monitoring and evaluation framework to measure the impact of our approach.

We believe that for the working cart horses on the Cape Flats to be fit, healthy and comfortable in their work we must have a holistic approach to their welfare.

If owners and drivers have access to affordable services, are educated on proper horse care and have an understanding of the animal welfare legislation, then we can reduce the risk of their welfare being compromised.

This means that we must provide for every aspect of their health and well-being.

Our Strategic Plan has 5 objectives.

Our 1<sup>st</sup> Objective is for all the cart horse owners and drivers to be responsible, show respect for their horses and make sure all their needs, both physical and mental, are met. In order for us to achieve this, we are going to look at our existing service delivery model, to make sure that it is current, safe and effective. We want owners to show us consistent good management practises of their horses, drivers and handlers. We need to see positive trends in the accessing of feed, farriery, cart and repair services and high welfare scores for their stable yards. We want drivers to show consistent humane handling of their horses while they are out working, compliance to the rules of the road and the City of Cape Town's Working Equine By Laws.

Our 2<sup>nd</sup> Objective is to have a functional monitoring and evaluation framework in place to measure the impact of our approach. The framework has been finalised and we are now in the process of reviewing our procedures and resources in preparation for implementation. In 2014 we developed the Equine Welfare Training Programme, in partnership with World Horse Welfare in the UK. Our aim was to create a Code of Best Practice and develop skills within the equine and animal welfare sector. Up until now, the training has been mainly in-house to build our capacity - which brings us to our 3<sup>rd</sup> Objective, for equine and animal welfare stakeholders in South Africa to adopt this Code of Best Practice.

This will be achieved by:

Offering a comprehensive set of equine welfare training programmes on a digital platform, which we hope to launch in February 2022. Creating a national and regional network of trained equine welfare representatives and trainers. Offering our training to animal health workers especially the UNISA students who are studying for their Veterinary Welfare Assistant Certificate.

Our 4<sup>th</sup> Objective is for owners, drivers and their extended families to benefit from socio-economic support programmes by collaborating with other human development NPO's to address the challenges faced by the carting community. We are currently in the final phase of securing an extension of our lease on our land in Epping with the CoCT.

Our 5<sup>th</sup> and final objective is to ensure we are sustainable and that have the funds, skills and capacity to achieve our goals. Financial sustainability is imperative and COVID has forced us to think out of the box. Fundraising as we knew it has had to change and move with the times we find ourselves living in. We have developed Coffee with Cart Horse as our annual virtual signature event. And we will be tapping into potential funding from our online training programmes. We will be producing and implementing a succession plan for staff, management, team leaders and the committee and utilise enrichment programmes for the staff to further develop their skills and capacity.

This strategic plan is not an operational plan, it is about thinking out of the box, in terms of our service delivery and fundraising. We have to have sustainable change as an organisation. COVID has forced us to take stock of what we have been doing for the past 26 years and how we need to change and grow to meet the needs of the day.

The environment within which we work and our secondary beneficiary base - the owners and drivers - has changed considerably over the years. This is a perfect time for us to look within and re-evaluate - divest ourselves from practices that are no longer working and invest in strategies that safe-guard the future of the Association for all our stakeholders.

I look forward to the challenges and successes that lie ahead, working towards the sustainability of the organisation so that the cart horses can benefit for many years to come.

If anyone has any questions, I would be happy, to answer them - Megan, as the development officer, is also on hand to assist with questions.

If anyone would like a copy of this strategic plan, I can send it to you on email. Thank you.

Question - Alistair Jack: How can CEEPSA assist because I am engaging with government?

Response - Megan White: Our current Equine Welfare Training Programme is on-line. The Equine Welfare Representative training program is aimed at rural areas for those people on the ground. We can collaborate with CEEPSA. We will make contact to discuss collaboration and taking this further.

### **Field Feedback - Diana Truter**

On behalf of the Field team, I would like to say thank you to everyone listening to us wherever you are sitting. I just need to say having Zoom, doing Zoom meetings, AGM and things are very helpful in the world we live in but I really do miss the face-to-face meetings, the chat after the meeting, the snacks and the coffee drinking, the questions and answers. So hopefully next year we can do the old way but not the new way.

I would like to thank my brother for this photo of this crop spraying plane. The photo was taken on our family farm at Moreesburg, Swartruggens area and it fills me with pride to see hectares and hectares of crops. Really looking very nice but I want us to remember this slide because we are going to come back and refer to this slide at a later stage. If you look at the crop, I bet you that all the farmers are going to have new Mercedes and Double-Cab Isuzu's at the end of the year.

### **CHPA vs Covid-19 Lock Down**

When President Ramaphosa announced at the end of March a basic lockdown of South Africa, it was an unreal reality for all of us. For Cart Horse (CH) the fact that the carties' horses couldn't go out to work, they couldn't generate an income to look after their horses, they couldn't generate an income to look after themselves. Obviously, CH had to prioritize and it was time for really great decision-making from Management and Penny and Megan they got together. They made a really brave and important decision. It was a really good decision. They decided that feed will be available for all the cart horses. We even, had during this time, phone calls from owners in dire straits asking that we could assist with feed. When we phoned Penny, her answer was always the same – "it's not about the horse been privately owned or a pleasure horse, its about a horse being fed". Penny, that was very brave. I also need to say at this time that Megan and her Fundraising team, Marike and Karin, started the Covid Feed Relief Fund. To each and every donor who donated towards the fund - I don't think that you have any idea what relief you brought to the hoses on the Cape Flats. If it wasn't for that, then many horses would have gone hungry during this period. So, thank you very much. Put a feather in your cap, where you can find a space, you are allowed to.

Veterinary was the other action that would continue as normal. Now, how would this all work? Only if the owner stayed close to the base, they would come into Epping CH to collect feed. One at a time due to Covid-19 protocols. We would spray arms and legs, wherever we could sanitise. The problem was carties didn't have masks and there was an exchanging at the entrance, just so they could enter to collect their oathay. Those who lived further away, their oathay was delivered to their yards. This was a problem as every time the horse box stopped at a house, all the children would come to see what we were doing and again like everywhere on the Cape Flats, no-one wore a mask. Photo showed loading the horse box with oathay. CH got two horse boxes full of lucerne donated anonymously and this was very kind and went a very long way. Photo showed oathay put into the manger. Stallions, geldings, mares – everyone eating together. No fights or arguments.

When president Ramaphosa announced that we could go down to level 4, a couple of things happened. The carties could go out to work with their carts, so they could start to generate an income to look after their horses, but CH continued to hand out the oathay because we knew they struggled. They hardly had feed for themselves in their homes. We, the staff, bought loaves and loaves of bread to feed the carties. They didn't get the benefit of the promised food parcels from the government.

The second thing that happened was that Penny split the big field team into two smaller teams. The reason for that was very clever. She was 100% correct doing so as if any of the team, while we worked together as one big team, contracted Covid-19, the whole team would have to go into isolation. Then the horses couldn't go on without us. That's one thing for sure. So, it was a very good decision. One team would operate from Epping – it was business as usual. One handler would come in and have the horse shoes put on, buy his feed and would have to sanitise and wear his mask and swap that so the second cartie could come in. And this would go on. The team that worked on the outside, their responsibility was to do the feed delivery to those who lived outside Epping and the team would do home trimmings and home shoeing there. This for the team outside was very tough. Suddenly your bakkie became your office. You needed to plan your trip wherever you went. For the men, when you need to go, you need to go. It was easy for them behind a bush. I wouldn't like to go behind a bush! So, we had to plan our trips. It was quite tough and especially for the farriers. They could not do the job as properly as they would have liked to for e.g. they couldn't take the forge with us. Sometimes the ground was a bit uneven. The conditions were not favourable towards the farriers. Photo showed Heritage the foal approaching his father who is being fed and shod at the same time.

CH is also a member of the Cape Animal Welfare Forum (CAWF). The WC government donated cat and dog food to the members of the CAWF. CH looked very well after the horses, but when there's a house without food, the first that suffer are the cats and dogs and we were only too happy to relieve some of the hunger. There were many, many hungry dogs and cats on the Cape Flats.

We, in many ways are fortunate, talking about veterinary. We probably have the best equine specialists in SA. We make use of Blue Cross Veterinary Hospital – Dr Francios Triegaardt, Dr Cynthia Donnellan, Dr Lezanne Gunther and Cape Veterinary Practice – Dr Kate Meiring and Dr Lee Baragwanath and then this lady (photo) Dr Lauren Brewis. Now I would like to stay with Dr Brewis for a moment and we refer to her as Dr Lauren. I know she is watching as she sent me a message to ask while I was still at work. She made me nervous, like I am already. Dr Lauren, we would sincerely like to thank you for always being available, even when you are off duty or on leave, to take our calls. Thank you for your guidance, for always being so calm when we are going into panic mode. You are so familiar with CH, so involved with CH, you really feel like a staff member. Thank you so so very much for everything you assist us with. I must just add here that she was baptised about 3 weeks ago. She was literally bitten to hospital by Caesar Boy. Ask me why? She wanted to geld him.

Next photos are not for sensitive viewers. Showed testicular problem, who do you call? Dr Lauren. Showed photo of Melony draining fistular withers with a face showing the bad smell. We had more than usual harness wounds. We think it's because when the horses didn't work for the first 6 weeks, the owners didn't look after (clean) the harnesses, so when they could go out to work, the harnesses were hard from the old sweat. This caused the wounds. We had approx. 10-12 horses with eye injuries; luckily, they have all recovered. Plastic, the colic causer. It is amazing we don't have more horses dying of colic due to plastic. We confiscated a few horses roaming around Bonteheuvel. They were in the R&R for two weeks, when one day a groom found in the stable a whole

ball of plastic.

The other worrying factor we are sitting with is dog bite wounds. In this particular case (photo) Heidi Junior was bitten by a Pitbull who literally went for the jugular. Dr Lauren came out and stitched her up and she healed completely. You could hardly see there had been any wound. 6 months later, she was injured and had a hoof fracture and sadly was put to sleep.

Motor Vehicle injuries. Too many horses lost their lives being hit by trucks and cars. If I had to show you the photos of horses hit by a truck or car, Penny would call me in tomorrow and I would have a disciplinary hearing. It's very sad and it's not nice when you see a horse on Wednesday and it's pretty and beautiful with a nice harness, then on Saturday when you drive down Stellenbosch arterial, all you see is the cart on the side of the road. It's not nice and is irresponsible. (photo)

Next photo. Why did we choose this particular case? This happened on a Friday morning at 10am. In the middle of Covid-19. Now you can see the crowd. We are supposed to have masks and not one person has a mask on. Showed the truck that hit Gammetjie, where Gammetjie is grazing nicely and the cart literally in several pieces. There on the ground, the driver is lying and moaning and groaning "Eina it's so sore". Until one of the ladies in the crowd gave him a kick and said "what's wrong with you. Get up!". He got up; nothing was wrong with him. She was right!

Next photo. If you look at these two photos of Ghost and you don't get angry then I live in a different world to you. Every time I look at this, it's like the anger overcomes me. Ghost got the car in Summer Greens. He was pulling this Mercedes with the engine and with scrap inside the car all the way from Summer Greens. The first call we received was a complaint from Monte Vista boulevard. So, he was struggling on, suffering on long before someone reported him. We called Goodwood Neighbourhood Watch and they assisted and stopped him in a side street just before Halt Road. If you look at Ghost he was dripping with sweat, you can nearly hear him breathing if you look at him. You can see the load, how dangerously it was loaded. I parked the horsebox in front of Ghost and I opened the ramp and we started unhitching the car. I thought I had seen horses box themselves. I thought I had seen horses who wanted to go in a box, but I was wrong. I think when that ramp opened up, Ghost knew this is my saviour; these people are here to help me. If I go into his box, I will walk into a new future. And boy he walked into that box. And boy he walked into his new future. And next photo showed Ghost now at the R&R. He is beautiful, full of mischief, still a young man, just nipping for something to spook at. He is also a very entertaining little pony, full of himself.

I need to ask each and every one of you listening, this question. Why would you go and buy a horse, this Saddler (photo), not registered with us? He paid between R10 000 and R15 000 for this horse. It's in the middle of Covid-19, this owner was working horses as well as he has access to free feed, yet he has the audacity and the cheek, to put Smart (name of horse) in a cart. He challenged the CH who accepted the challenge. After a couple of months, this is what Smart looks like now (photo) – much much better, absolutely beautiful. If this horse was a man, you would refer to him as a big bear. He is really such a sweet, sweet horse. Very protective over his mares, like men should be (over one mare though!). Such a kind horse.

Showed photo of the staff at the R&R. They are the ones who look after the horses. For us who operate from Epping, such a relief for us when we confiscate horses, we leave them in the absolutely capable hands of our grooms. Diana mentioned all of their names. Penny, when you see them you know, please convey our sincere appreciation for what they do. Although we say thank you which is a small word, we sometimes do it because we are being decent, but they are the angels behind the scenes. Showed a photo of Epping staff and called them angels but some with a little devil in them.

With the Covid-19 lockdown, bad habits started up again, overloading, theft, illegal activity. Photos – photo from CCTV camera showed the stealing of a double bed. The Carties assaulted the security guard who tried to stop them, they then jumped over the wall, pushed the double bed over the wall and took it to Joe Slovo to sell. Next photo of a generator on the cart of Lorna the horse. Lorna's guys were clever. They stole a generator, something we all need now, desperately. Obviously during lock down, there was also a lot of load shedding. What was done wrong, they were very dumb and used the N2 as their escape route. They went down Mike Pienaar Boulevard and onto the N2. We found them on the on-ramp towards Durban road. When we asked them to stop, they refused and we had to call in Bellville police to assist us. 3 men jumped off the cart and one stayed with the horse and was taken to jail and Lorna taken to "equine jail" where she had lots of feed.

We started our Stable Project many years ago and Covid-19 proved to us that the stable project definitely works. The continuous going back to visit the stable motivates the owner to maintain their stables. During lockdown, obviously we didn't go to the stable yards to do home visits and the results were not very good and not very kind. The stables were not maintained. Hooves became a headache for Ashley and his team (Bonani and Marlin). The carties didn't have money. They put second hand shoes on and would buy very big nails to put the shoes on. They would drive the horses barefoot and when the hooves were damaged, bring them to cart horse to fix which is not a one-day job. Ashley says it's getting better now.

The joys and pains of the job. Photos show a horse and foal and later the horse lying down. The mother is called Doris. They also

refer to her as Emma. Her foal is called Doris Day. She was an actress in the 50s. There was a nice ring to Doris the mother and Doris Day the foal. The Mother is a part of a wild herd that roam around on the boundaries of the airport and Freedom Farm. About 8 months after Doris Day was born, we received a phone call about Doris, the mother, being down. Melony and Jolize went out. The owner was not on the scene but there were other carties there. While the EWP's were there, the owner arrived and was extremely aggressive to them. "What are you doing to my horse? What have you done to my horse?" The carties explained to him "your horse has been sick all day. Where were you" He refused CH to treat the horse. He refused Melony to treat the horse so she called me. I went out to the scene and unfortunately Doris was too deep in the field that we couldn't get the horsebox close enough with the bakkies. When I got there, the owner was still aggressive and referred to the beautiful majestic animal as this "thing" "my thing". "Leave my thing alone". In the meantime we had called the vet, Dr Lauren, and were busy drawing up the meds. After a lot of pressure from the other carties, the owner decided that we were allowed to treat her. Not that it would have mattered to me as, as an inspector, I could have overruled him. Then the owner decided "the thing" must die there, we are not allowed to put to sleep or get a vet out to her. Every time he referred to her as "the thing", it was like you stabbed us with a dagger right through the spine. I just cannot comprehend how you have such a lovely horse and call yourself an animal lover, if you let this beautiful horse die by itself. The photo was taken particularly because I knew I was going to ask the vet to put her to sleep and in case there was a court case, I would have evidence. Sadly, when the vet arrived, she had died. We sat with this anger for a very long time toward the owner. A huge anger.

Harness repairs. Photos showed a harness of bits taken to Siya, our harness maker and a very tiny, gentle young man. He looked at me and said "what do you want me to do with that?" I said to him "Siya, you must make a new harness." I could understand his confusion. The other photo shows "not the prettiest of harness" but each and every piece used on that harness apart from buckles Ashley bought, was made up of donated harnessing from donors, each and every piece. Siya polished the harness which looked great afterwards.

When it rains, we make a plan. You all know that last year we had very bad weather, lots of snow and very cold. Mr Cloete, the owner of Mandy, decided that when he comes to fetch his feed, he is going to put the tent up on his cart so it's an "animal drawn tent". Very very clever and he entertained us quite a bit.

Penny said earlier that we need to think out of the box and Penny is right. You know that CH has been functioning for more than 25 years and over the past 25 years, lots of things have changed in the community we work in but there are a couple of things that I believe will never change. For the people on the Cape Flat, horses are their culture. They have such a rich history of horses. On Sundays putting your horse into an antique harness, hitching the horse to an antique cart – that is what they live for (photo), that is their world, that is their pride. I don't think that will ever change and to be quite honest, if you look at the horse and its well looked after, you don't want that habit to change. I have yet to drive down a road on the Cape flats where its empty, where there is no-one, always children playing around, people sitting on their stoeps, smoking a cigarette or having a beer or sitting around a table playing dominoes (photo). Theirs is an extremely sociable community. Its something we most certainly can learn from. I am pretty certain none of those ladies want the lifestyle of Jackie Onassis. All they want is enough to be happy, to look after their family and their friends because that is what is important to them. Substance abuse. This photo was taken on a Sat morning and I believe that the previous evening it was the Rasta's Nightclub, the Dub and that's how he started his Sat morning (photo shows the exhaling of smoke) Then horses roaming around whether tethered or not. I also think that will never change and it may be something we need to adapt to, I don't know.

I ask you to remember our introduction photo, that tiny plane has got such an important function. It sprays fertiliser over the crops so that the farmer can harvest at the end of the year, so that he can sell it and so the country and the people of SA can eat. I want to compare this tiny plane to CH. Compare CH to other organisations. We are a tiny organisation that does a lot and the past year was a very tough year for the field. We faced the coronavirus literally head on and we didn't do it because we were scared of Penny or the Committee. By the way Penny can be very scary sometimes. We didn't do it for any reason but for the reason we believe in what we do and we believe in CH. This past year CH flew very high. We were not caught grounded like SAA. You know CH and CH staff... We are strong, but we are not rude; we are kind but we are not weak; we are bold but we do not bully; we are humble but we are not shy; we are confident but we are not arrogant. The last one is a little bit debatable because I am extremely arrogant about CH because I am exactly so confident about CH. As far as I am concerned and the rest of the field staff are concerned, I can tell you Cart Horse will continue to fly as high as it takes us. Thank you very much for watching.

### **Fundraising – Karin Paschen**

Good evening once again everyone and welcome to the fundraising part of our AGM.

On the 24th of March 2020 we were sent home due to an abrupt lockdown. These were uncertain and unsettling times indeed. With the lockdown our 25<sup>th</sup> Birthday bash at Vrede En Lust which we planned to bring in much needed funding, was not going to happen, we could no longer do promotions, in person presentations and networking. The norm of fundraising changed in an instant. With so much human need out there, it was very difficult to get people to donate to animal welfare at this time.

We attended the WP Dressage Show with no spectators and the Equinox Expo was cancelled, Hooves and Paws continued to support us with their second-hand tack sales, if you donate goods to us which the cart horse owners cannot use, they sell these items on our behalf. Hout Bay Riding had their Birthday show and continued to have the Carousel event donations come to us. Uthando, which means LOVE, is a NPO themselves who support numerous charities in need. They brought in much needed funding from their supporters and we are forever grateful for their continued support. Our calendar sales went very well and we sold all 400.

We attended webinars on how to continue fundraising and the traditional way of fundraising all went online. We joined a fundraising Tribe group in SA on how to wade through this virtual territory. A concept that was very new to me and my team. We had to think out of the box to keep the funds coming in as our work had to keep on going for the cart horses.

We did a Quiz night which did not gain much traction in July and then started brainstorming and came up with Coffee with Cart Horse, a weekly program about everything Equine. We became the Producers, Executive Producers, Directors, Script writers, video editors, critics, gofers, set designers and more, so much more, but were determined to make the online transition work for us.

Our first project was the Lesotho Project then Blind Love and it gained much traction and so far we have had 1000's of views. We also had international guests such as Philippa Johnson and Oliver Lazarus, which took us international.

We cannot thank our donors enough for their unwavering support as you have entered into a partnership with us to raise funds to look after these precious, sentient beings and we would not be here without you. Please continue to support us and consider leaving a living legacy like Bertha van Vliet did enabling us to purchase the Recovery and Rehabilitation Centre in Gordon's Bay, looking after the abused horses that we have confiscated.

### **Closing - Karin Paschen**

On that note, our AGM for 2021 has come to an end.

I would like to personally thank each and every one of you for taking the time in attending our virtual AGM this evening. How times have changed. Every time I thank our donors for their support, which is actually the best part of my day, you always say you wish you could do more and that we are the Cart Horse Angels. Please know that you, as our donors, allow us to continue the work we do and no donation is ever too small or too big and it is a joint partnership and we do this together! From the Cart Horse Family to yours, thank you once again for your support.

Please keep safe and hopefully next year we can all meet again in person. Good night everyone

**Meeting adjourned at 19h23**

# ACKNOWLEDGEMENTS

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ADAMS, HOOSAIN  
ADAMS, LYNTON  
ADLER, MELANIE  
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BAERECKE, GAIL  
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BAKER MC VEIGH  
BAKER, MARY  
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BANNER, SHARON ANNE  
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BAPOO, MUALLIMAH MUMTAZ  
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BARETTA, GA  
BARLOW, RAYMOND  
BARNES, GA, ESTATE LATE  
BARRIE, NINA  
BARRY, CM  
BARTH, ANDREAS  
BARTON, SJ  
BASSON, BERNIE  
BATES, EILY  
BAUER, MARCO  
BAY PETS  
BECK, MICHELLE  
BECKER, NATALIE  
BEDFORD, DB  
BEER, AVRIL  
BEGEMANN, THERESE  
BEGLEY, JAMES F  
BEIN, INGRID  
BEIN, LUCA & INGA  
BELL, GARETH  
BELL, GRAEME  
BELVEDERE SQUARE VET SHOP  
BENNETT, SAM  
BERRY, GV  
BESTEIRO, MARISA  
BIGGS, ELIZABETH  
BIRD, BEVERLY  
BIRD, JANE  
BIRKBY, RORY  
BIRKBY, RORY AURAN  
BISHOP, JUDITH  
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BOTH, SHANE  
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BOWNES, TANIA  
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BRANDER, VICKI  
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BREMIDGE, M  
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BROSENS, DAWN  
BROWN, ANNE  
BROWN, NIALL  
BROWN, ROSALIND  
BRUMAGE, ADRIENNE  
BRUMAGE, ERICA  
BRUMMER, MARIANNE  
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EVANS, MICHAEL  
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FATS CATS AND DOGS  
FEINHAUER,ALISON  
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FERREIRA, BRIGITTE  
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GAINSBOROUGH-WARING, TWEET  
GARLICK, ALISON  
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GELB, EMMA

GELB, ROBYN  
GELDENHUYS, CHRISTA  
GERMAN HORSE TRAINING  
GERMANIS, JASON  
GIBBON, LESLEY  
GILBERT, EVAN  
GILBERT, MARK  
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GOOD FAITH FOUNDATION, THE  
GOOD, JUNE  
GOODALL, PENNY  
GOODE WIND PROPERTIES  
GOODMAN, RICKI  
GORDON, HILARY  
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GOTTSCHALK, KA  
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GRAHAM, ROGER  
GRASER, LEILA  
GREATER LYNFRAE CIVIC ASSOCIA-  
TION  
GREEFF, JOSHUA PETRUS  
GREEN LEAF  
GREEN, CLIVE  
GREEN, ELIZABETH  
GREEN, MARTIN & EILIDH  
GREEN, PAUL  
GREENSET  
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HAINE, URSULA  
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HART, ANTHEA  
HARTLEY, PATRICIA, PROF  
HARTMAN, S  
HATTINGH, MARITZA  
HAYES, MURRAY  
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HOFF, ERIC & VERITY  
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